



Rocky Dunkman
Owner/CEO

CC&M Secures VoIP Phone Systems with Latest Cybersecurity Solution

Leading MTSP Protects IT and Voice Networks to Ensure Organizations Are Properly Connected with Customers

GREENWOOD & GREENVILLE SOUTH CAROLINA – August 25, 2026 - CC&M, a leading managed technology services provider (MTSP), announced today that it has launched a new layer of cybersecurity designed to enhance the security of VoIP phone systems for small and mid-sized businesses (SMBs), non-profits and institutions. With VoIP phones functioning as “minicomputers,” they have become a growing target for cyberattacks, data breaches, and misuse if left unprotected.

One of the most overlooked issues with VoIP is voice quality. Poor call clarity is often the result of organizations failing to prioritize voice data over less critical traffic, like streaming video, online gaming, or music services. Without firewalls that prioritize voice, organizations can experience dropped calls, choppy audio, or lag—serious problems for any company where communication is mission-critical.

“Think of it this way,” added Rocky Dunkman, Owner/CEO of CC&M. “If your employees are downloading large files, streaming videos for work or fun, or playing online games, that traffic can eat up

your Internet bandwidth. Without a high-quality firewall prioritizing voice traffic, it’s no surprise that your VoIP calls sound terrible...not to mention less secure.”

Unlike many providers who overlook this issue, CC&M makes firewalls a mandatory component of every VoIP phone system deployment. This ensures that organizations not only protect themselves from cyber threats but also enjoy crystal-clear call quality, uninterrupted connectivity, and the peace of mind that their communication systems are fully secured.

“Too many businesses still treat their phones like ‘just phones,’ when in reality, they are computers connected to the network. If left unsecured, VoIP phones can become a hacker’s gateway into your entire IT infrastructure,” added Dunkman.

CC&M’s solution integrates firewalls that are specifically designed to secure both IT and voice networks. This technology ensures VoIP systems are locked down against cyber threats while simultaneously improving voice quality.

With cyberattacks on the rise, organizations can no longer afford to leave any part of their technology environment exposed—including phones. CC&M’s proactive approach guarantees that

every VoIP installation is safe, reliable, and future proof.

ABOUT Computer Consultants & Merchants Inc (CC&M)

In 1992, Computer Consultants & Merchants was founded to bring technology services and equipment to businesses in the Orlando, Florida area. In 2001 they expanded their footprint by adding offices in Greenwood and later Greenville covering the Upstate of South Carolina. CC&M streamlined the way companies do business, and the Company became successful for its expertise and service. Providing consulting, business acumen, and of course maintenance services that have always included parts and labor for clients.

Computer Consultants has evolved to meet the changing needs of businesses, providing clients with exemplary technology consultation, Business phone Systems, Access Control with Video surveillance, Cyber Security, Managed Print, integration and Managed services are still the core of everything we provide.

Thirty years later CC&M is still doing what it does best, providing its clients with advanced technology solutions and stellar service!